

## General Advisory:

# Update of Jetstar Uniform and Grooming Standards Policy

<b>AON Type:</b>	General Advisory (GA)	<b>Issue Date:</b>	8 June 2023
<b>Reference:</b>	GA 024/23	<b>Effective Date:</b>	8 June 2023
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If you have any questions in relation to this AON, please contact the author or email [AirportServices@jetstar.com](mailto:AirportServices@jetstar.com).

## APPLICABILITY

<b>Airport(s):</b>	All Airports	
<b>Workgroups:</b>	Airport Crew	
<b>Manual(s) &amp; Sections(s):</b>	Jetstar Uniform and Grooming Standards Policy	
<b>Training Material:</b>	Jetstar Uniform and Grooming Standards Policy	

## WHAT IS THE GENERAL ADVISORY?

Effective 8<sup>th</sup> June 2023, Airport Crew will have greater flexibility following the update to the [Jetstar Uniform Grooming Standards Policy](#). Here are the main changes:

- Uniform is now referred to as 'Set1 (Orange Jacket)' and 'Set 2 (Black Jacket)' rather than 'female' and 'male' uniform – allowing team members to wear the set they feel best represents them;
- Makeup and nail polish are no longer mandatory, if choosing to wear makeup and nail polish, guidelines apply;
- Hairstyle guidelines are now applicable to all team members (i.e., allowing all team members to wear a ponytail or bun if hair length permits);
- Earrings can be worn by all team members and clear piercing fillers may now be worn;
- Clear glasses frames are now permitted;
- Loafers can now be worn with both sets and worn with skirts;
- Jackets may now be worn open if preferred (via zip or buttons).

Please see the June edition of the Airports newsletter for further information.

If you have any questions regarding this policy update, please speak to your manager or if you do not feel comfortable discussing with your manager, your Let's Connect program representative or a member from the Jetstar Illuminate network.

## WHY IS THE GENERAL ADVISORY IMPORTANT?

*“The updated grooming guide will maintain the professional standards Jetstar is known for but will include more inclusive wording and changes to policies around uniform, hairstyles, makeup, and jewellery. ”*

Marie Swanson – Jetstar Group Brand Manager

## GA VALIDATION – APPLICABLE TO JETSTAR STAFF ONLY

<b>Question:</b>	<b>Our uniform will be referred to as:</b>
<b>Answers:</b>	A: Set 1 and Set 2
	B: Set A and Set B
	C: Group 1 and Group 2
	D: There is no change